


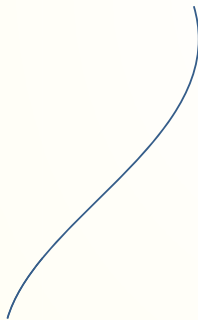


the valuable difference...

A landscape photograph capturing a valley at sunset. The foreground is filled with a field of small, vibrant purple flowers. A large, smooth, grey rock sits prominently in the lower right. The middle ground shows a wide, grassy valley floor. In the background, rolling hills and mountains are covered in dense evergreen forests, their silhouettes softened by the warm, golden light of the setting sun. The sky is a pale, hazy orange, suggesting the sun is just below the horizon.

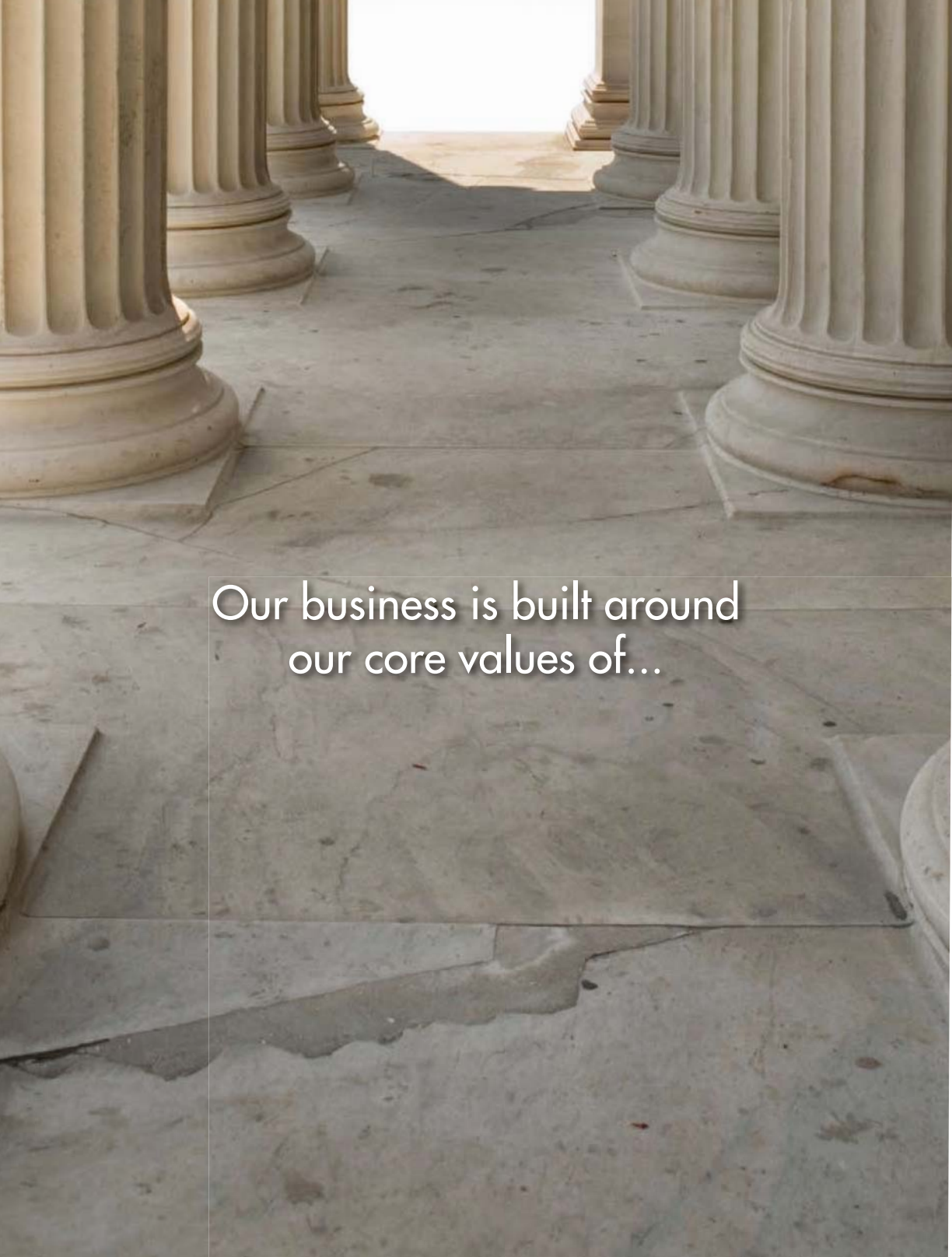
we're not as old as the hills,
but we have...

OVER 30 YEARS EXPERIENCE



EXPERIENCE

We draw on our wealth of experience to deliver outstanding collection results time after time. But unlike the hills, we do not stand still. Always expanding our knowledge by trying new ideas, we develop our skills further – this way our expertise adds value to our clients' portfolios.



Our business is built around
our core values of...

HONESTY & INTEGRITY



COMPLIANCE

The responsibility for adhering to best practice with regard to debt collection compliance is ours.

Simply put – rock solid adherence to recognised standards and guidelines is our number one priority, so that when we represent your company, we also represent your values.

Staying top of the league tables
through a focus on...



PERFORMANCE & INNOVATION



HOW SO?

We deliver a consistently high performing collections service by focusing on the detail that matters.

Our track record speaks for itself and we welcome the opportunity to discuss further.



Our collections approach is not cut from the same cloth because we...

TAILOR SOLUTIONS

to meet individual client requirements



BEST FIT

Specialist teams concentrating on specific clients and sectors understand the details of each of your debt portfolios, and can expertly tailor their approach to create solutions that deliver results.



Rotherham Collection Centre

ABOUT DEBT MANAGERS

A BRIEF HISTORY

Debt Managers Ltd was founded in 1976 and has grown rapidly to become one of the UK's best performing and most respected independent collection agencies.

We have offices at two locations in the UK. Our main collections centre is located in Rotherham, South Yorkshire.

Our Edinburgh office provides specialist support across a range of collection and back office functions.

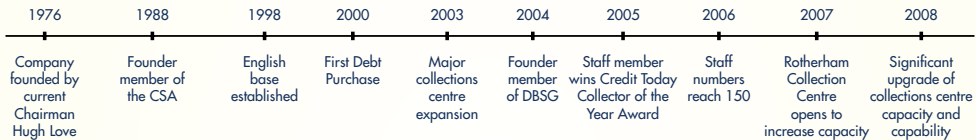
Debt Managers consistently deliver a comprehensive and high-performing collections and recovery service for clients across the UK. Our long-term clients include major banking & financial institutions, the retail sector,

utility companies, telecoms providers and the public sector.

All of our services are delivered to ISO 9001:2000 quality standards.

We are members of the Credit Services Association and the Debt Buyers and Sellers Group.

TIMELINE



OUR MAIN COLLECTIONS CENTRE

The move to a larger collections centre in Rotherham, in addition to major investments in staff and IT, gives Debt Managers a solid platform to continue with its strategy of controlled growth, whilst maintaining our leading position in our clients' league tables. Lorem ipsum et dolor Lorem ipsum et dolor Lorem ipsum et dolor Lorem ipsum et dolor Lorem ipsum et dolor.



HOW WE GO ABOUT OUR BUSINESS

We greatly respect and maintain our traditional values of high quality customer service and delivery but we also embrace new technology and new working practices in order to

meet the demands of modern business. Rapid, production line style turnover of business volume is NOT one of our key drivers – we believe that our specialist teams, built at client level utilising



LET US MAKE THE VALUABLE DIFFERENCE TO YOU

With over 30 years experience of quality delivery, Debt Managers is able to clearly demonstrate its market leading performance. Our contact details are provided overleaf.

Why not call us... come and visit... you could share in our success... and we could direct you to our existing clients to hear what they have to say about Debt Managers.

CONTACT

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COMPLIANCE & ACCREDITATION



International
Organization for
Standardization